

## COVID 19 UPDATE

Patients, Parents and Families,

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: **our commitment to your oral care and your safety.**

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC), and the Occupational Safety and Health Administration (OSHA). We follow and subscribe to these agencies because your safety is of the utmost importance to us. Our affiliation with these organization ensures that we are up-to-date on any new rulings or guidance that may be issued. Infection control has always been a top priority, and you may have noticed this during any emergency visits to our office. We have established infection control processes that have been in place for the safety and comfort of our patients and for our own protection as well. We have added some safety controls on top of our normal procedures for added precaution and want to make sure you know what to expect as you return to see us.

We have been hard at work getting our office ready for you and we look forward to welcoming you! As you plan for your visit please make note of the following to ensure everyone's care and safety.

What you can do?

- Please **check your general health** prior to every appointment. Our office will communicate with you beforehand to ask some **screening questions.**
- A **Pandemic Treatment Consent Form -AAOIC Supplemental Form (needed only once) and Health Questionnaire (to be filled every visit) will be required** prior to all appointments.
- **Brush your teeth before arriving** at the office. The brushing station needs to remain closed at this time.
- **Hand sanitizers** will be available in the reception area and other places in the office for you to use as needed.
- We request you to use a **mouth rinse** after checking in with front desk and prior to being seated in the treatment room.
- We advise that you **limit your companions** to the dental office only to those essential.

What we are doing?

- **Health Screening** of all patients and Parents/companions. A temperature recording will be taken using a contactless thermometer.
- Appointments will be managed to allow for **physical distancing between patients.** That might mean that you're offered fewer options for scheduling your appointment.
- We will do our best to **allow greater time between patients** to reduce waiting times for you, as well as to **reduce the number of patients** in the reception area at any one time.
- We have installed additional **air purifiers in the office.**
- We will be using **additional personal protective equipment** including face shields for staff.
- All frequently touched surfaces will be disinfected continually.

We look forward to seeing you and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice.

We value your trust and loyalty and look forward to welcoming back our patients and families.

Dr. Minnah & Team